

**THE 2012 AQAIIW SEMINAR AND ROUNDTABLE
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**EXTERNAL REVIEW OF QUALITY
ASSURANCE AGENCIES**

Prepared by



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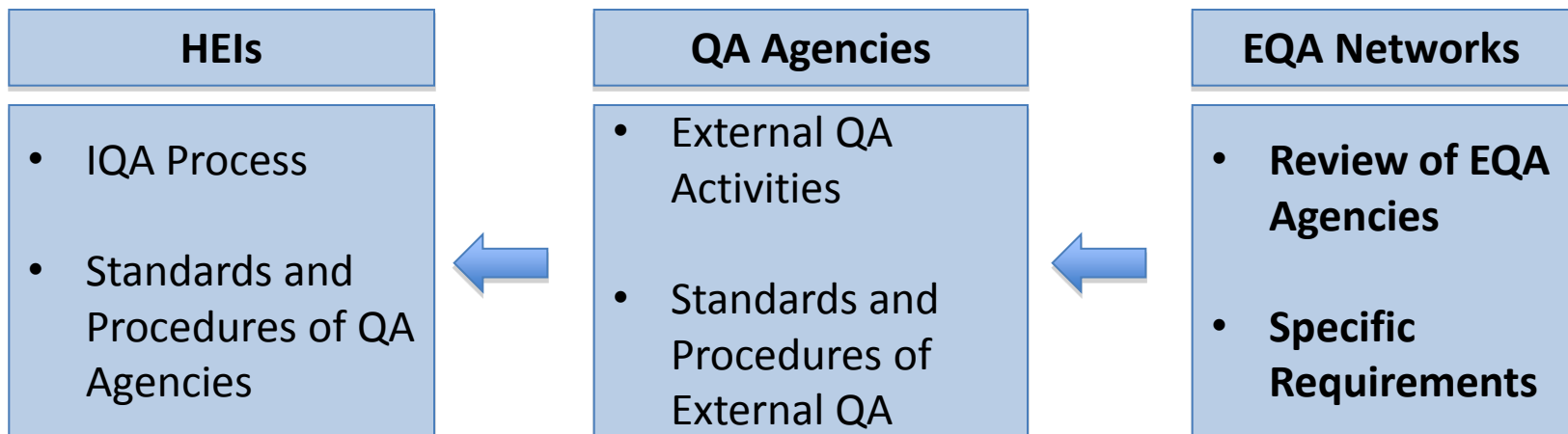
1. CONTEXT OF QA – GENERAL PICTURE

1.1 Purpose of QA in Higher Education

- Ultimate aim is to enhance and validate the quality of teaching and learning as well as the research capacity at HEIs
- Mission Statement of YODAK is:
“To enhance quality culture and promote teaching effectiveness and research productivity in HEIs in North Cyprus”

- Measures Fit to Purpose
 - HEIs Need to have IQA Implementations
 - External QA Review of HEIs by National & International QA Agencies
 - External QA Review of National & International QA Agencies
- All are Relevant and Essential

1.2 General Structure



Important Note

- Recognition of Certificates Awarded Outside the Country
 - Recognition by National Educational Authorities
 - Only Input Elements are Examined
 - Sometimes Called “Initial or Ex-Ante Accreditation”
 - It Ensures that It Is Not A Bogus University or A Degree Mill
- Accreditation (Audit) of a Program
 - External QA Review (National or International)
 - It Assesses the Quality
 - Both Input and Output Elements
 - Credible Organizations

2. EXTERNAL QA OF HEIs (ESG, Part I)

2.1 IQA Expectations from a HEI (ESG, Part I)

- a. Policy and Procedure from QA
- b. Approval ,Monitoring and Review of Program and Awards
- c. Assessments of Students
- d. Quality Assurance of Teaching Staff
- e. Learning Resources and Student Support
- f. Information System
- g. Public Information

- Additional Standards for IQA & AElS
 - Strategic Planning (NEASC)
 - Organizational Structure (EUA - IE)
 - Decision Making (EUA – IE)
 - More Explicit LOs Assessments Requirement (NEASC)
- Bologna Ministers Meeting in Bucharest(2012)
 - Clarification of ESG
 - As well as the Scope

2.2 Further Requirements (Process)

- Self Evaluation Report
 - Overview of HEI
 - Specifically Address the Issues of IQA
 - Not Promotional
 - Evidence Based
- Site-Visit
- Reviewers Report and Decision Making
- Follow-up
- Cyclical Reviews

3. EXTERNAL QA of an AGENT (ESG, Part II & III)

3.1 EQA Implementations of an Agent

- Agencies Are Expected to Review the Effectiveness of the IQA Processes of HEIs. (Review HEIs within the Framework of ESG, Part I).
- SER, Site-Visit, Publish Reports, Follow Up, Cyclical Reviews

3.2 Requirements from an Agency (ESG, Part II)

- a. Development of EQA Process
- b. Criteria for Decisions
- c. Process Fits for Purpose (and Context)
- d. Reporting
- e. Follow-Up Procedures
- f. Periodic Review
- g. System-wide Analysis

3.3 Further Requirements (ESG, Part III)

- a. Use of EQA Procedures for HEIs (ESG, Part II)
- b. Official Status
- c. Activities (Institutional or Program Level)
- d. Resources (Human and Financial)
- e. Mission Statements (Aims and Objectives)
- f. Independence
- g. EQA Criteria and Process
- h. Accountability Procedures

4. CONCLUDING REMARKS

- Ultimate Aim is to Enhance Quality
- Assessment Brings Enhancement
- QA Agencies will Accredite (Audit and Review)
This will enhance and validate teaching effectiveness and research productivity in HEIs
- QA Agencies will be Reviewed to Ensure their Effective Implementation of QA Procedures
- We Need to Guard the Guardians.

Thank You All



Prof. Dr. H A Bicak, AQAAIW, 7.11.12, Cairo.

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